



**Nuvo**  
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 (855) 688-6244

## WARRANTY AND 30 DAY GUARANTEE CLAIM FORM

### AUTHORIZATION FORM

Invoice Number: \_\_\_\_\_

Address: \_\_\_\_\_

Name: \_\_\_\_\_

City: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Apt #: \_\_\_\_\_

Email: \_\_\_\_\_

State and Zip: \_\_\_\_\_

**INSTRUCTION FOR WARRANTY CLAIMS:**

1. Verify the part(s) in question are defective and still covered under out 1 year warranty. If you have questions, please contact us.
2. Place product(s) to be returned in a padded envelope along with this completed form.
3. Please return only the defective parts, not your entire kit.
4. Return to the address listed above

**Warranty Notes:** Warranty is valid 1 year after purchase date and only valid on defective parts that have not be subjected to abnormal use. Once parts and form have been received, you will receive your replacement at the address above.

**INSTRUCTIONS FOR 30 DAY GUARANTEE CLAIMS:**

1. Please include all products from the kit, with the exception of the cartomizers. **Cartomizers cannot be returned or credited due to health reasons.** If you have questions, please contact us.
2. Place product(s) to be returned in a padded envelope along with this completed form.
3. Please return only the defective parts, not your entire kit.
4. Return to the address listed above

**30 Day Guarantee Notes:** 30 Day Guarantee only applies to items in the kits, not including the cartomizers. No refunds will be made on cartomizers due to health reasons. Refund will be minus the \$4.95 shipping charge or expedited shipping and we will not refund items that have been subjected to abuse or not used properly.

ITEM	QUANTITY	REASON